Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dan ida Marahan	Han ital Name	0 d du
Provider Number	Hospital Name	Address 1
500005	VIRGINIA MASON MEDICAL CENTER	1100 NINTH AVENUE (PO BOX 900)
500011	HIGHLINE MEDICAL CENTER	16251 SYLVESTER ROAD SW
500025	SWEDISH MEDICAL CENTER/CHERRY HILL	500 17TH AVENUE
500052	GROUP HEALTH CENTRAL HOSPITAL	201 - 16TH AVENUE EAST
500001	NORTHWEST HOSPITAL	1550 NORTH 115TH STREET
500027	SWEDISH MEDICAL CENTER	747 BROADWAY
500008	UNIVERSITY OF WASHINGTON MEDICAL CTR	1959 NE PACIFIC ST
500064	HARBORVIEW MEDICAL CENTER	325 9TH AVENUE
500129	TACOMA GENERAL ALLENMORE HOSPITAL	315 S MLK JR WAY
500151	ST ANTHONY HOSPITAL	11567 CANTERWOOD BOULEVARD NW
500021	SAINT CLARE HOSPITAL	11315 BRIDGEPORT WAY S W
500108	ST JOSEPH MEDICAL CENTER	1717 SOUTH J STREET
500015	AUBURN REGIONAL MEDICAL CENTER	202 N DIVISION STREET PLAZA ONE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		SEATTLE	WA
		BURIEN	WA
		SEATTLE	WA
		TACOMA	WA
		GIG HARBOR	WA
		LAKEWOOD	WA
		TACOMA	WA
		AUBURN	WA

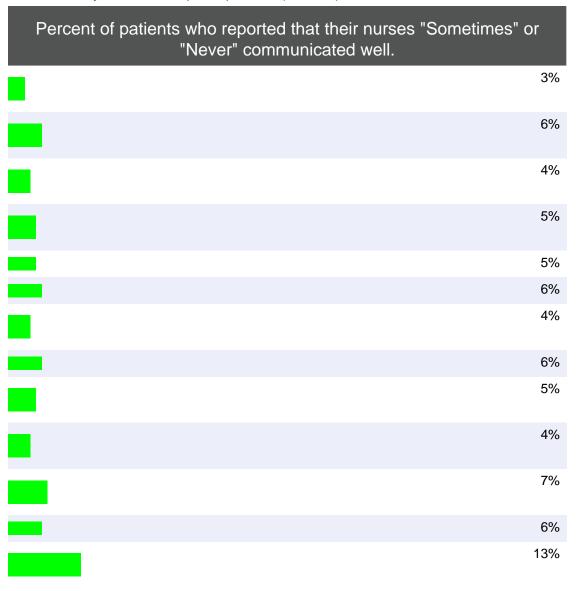
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Eddod on Garvey of Fationic Frospital Experiences (Frostin G)			
ZIP Co	ode	County Name	Phone Number
98111	KING		2062236600
98166	KING		2062449970
98122	KING		2063202000
98112	KING		2063263000
98133	KING		2063640500
98122	KING		2063866000
98195	KING		2065983300
98104	KING		2067313000
98415	PIERCE		2534031000
98332	PIERCE		2535302050
98499	PIERCE		2535881711
98405	PIERCE		2536274101
98001	KING		2538337711

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



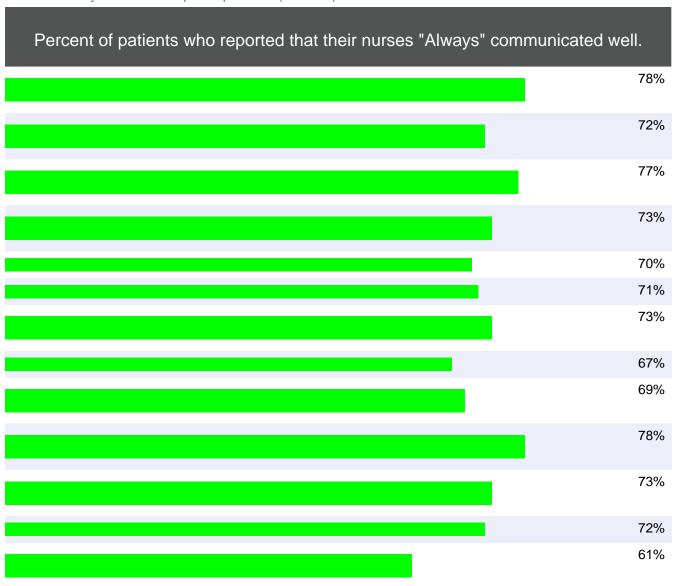
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



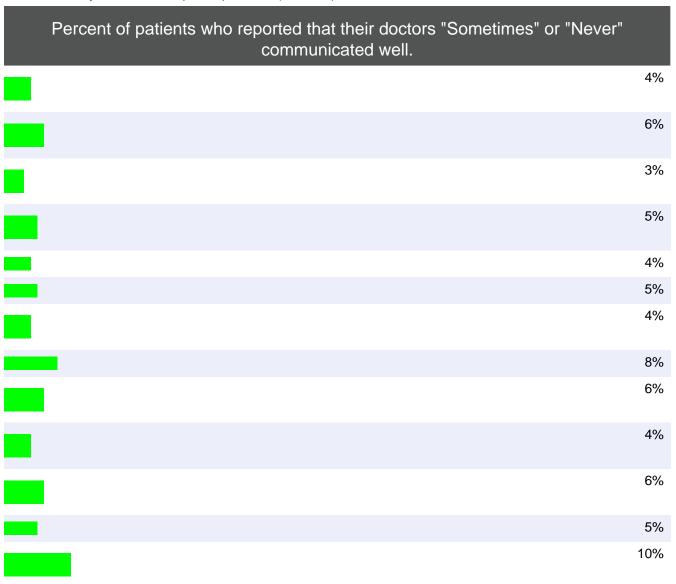
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



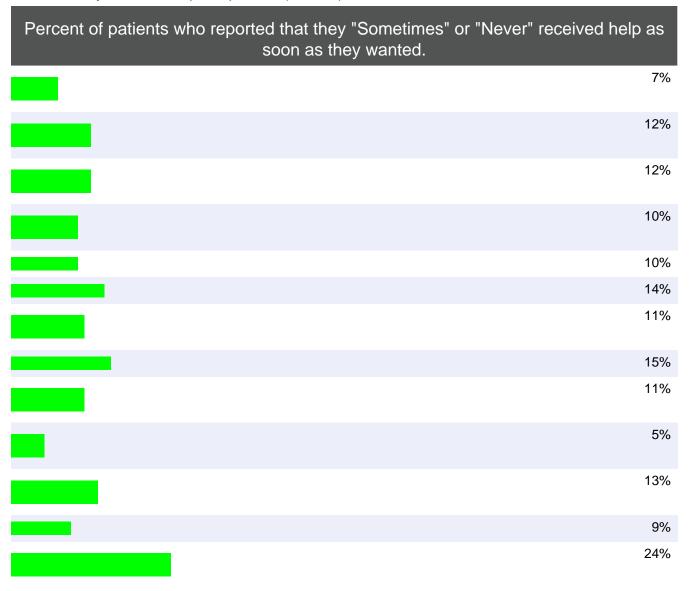
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



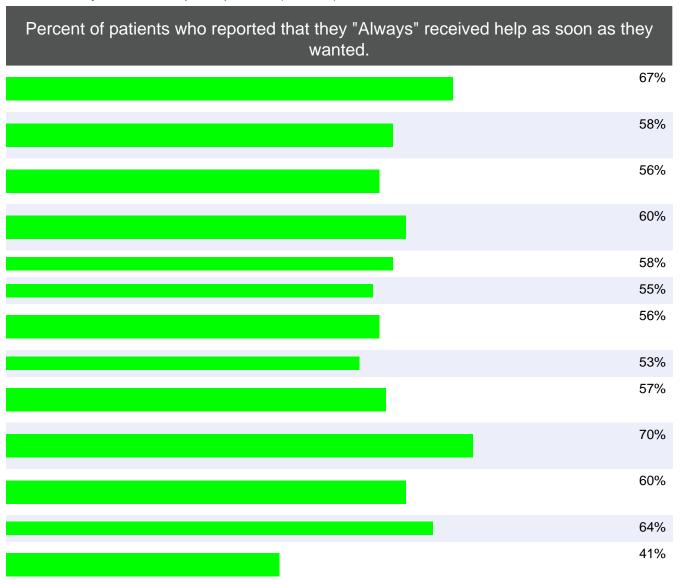
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" controlled.	well
	5%
	8%
	6%
	8%
	7%
	6%
	7%
	8%
	7%
	5%
	10%
	7%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



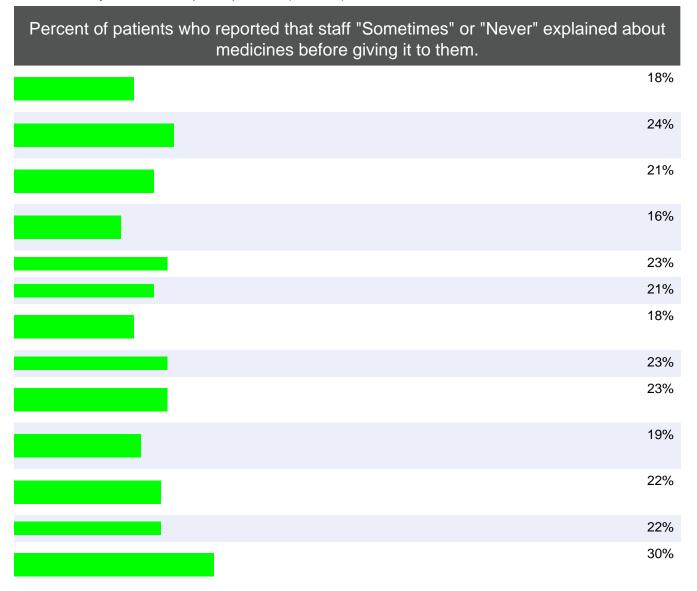
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



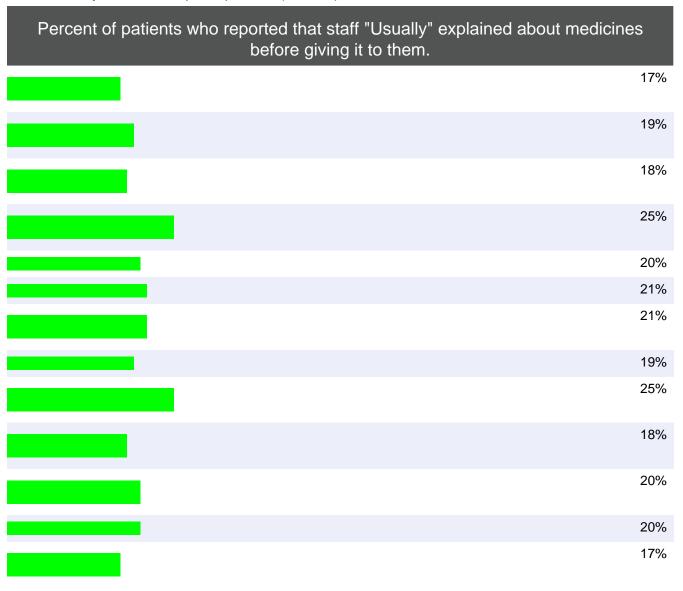
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



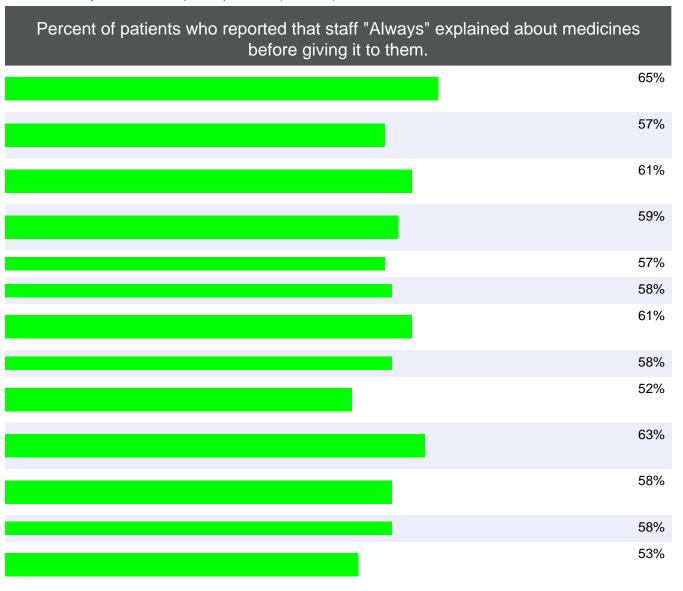
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



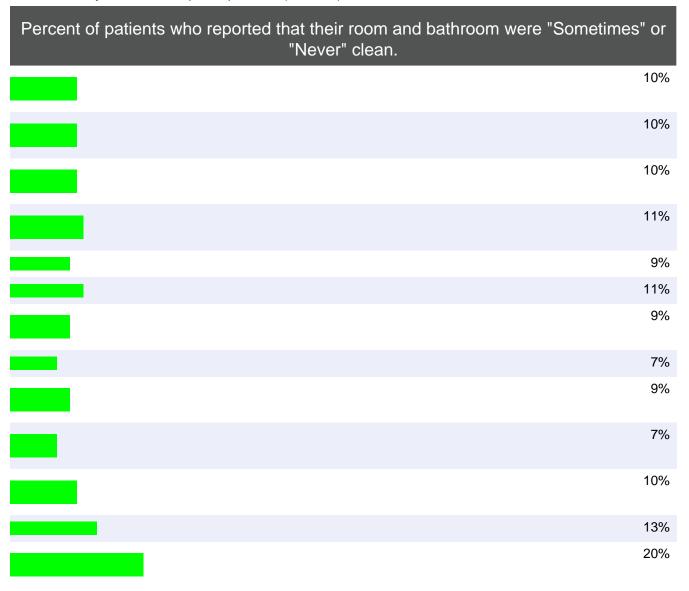
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



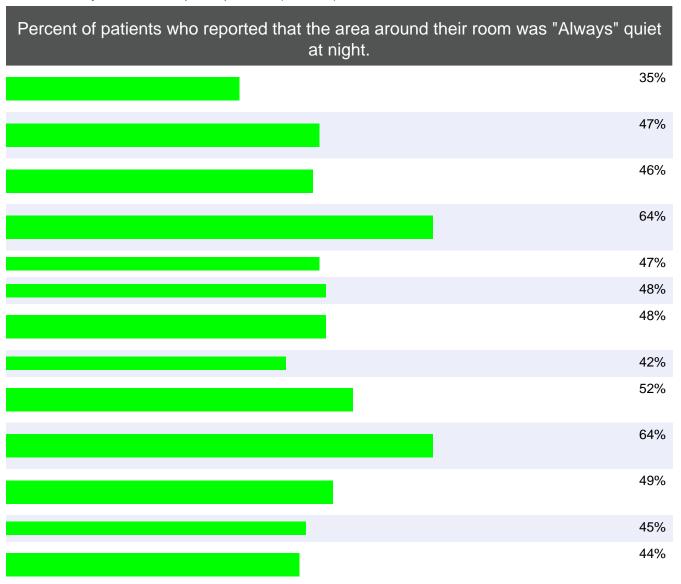
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



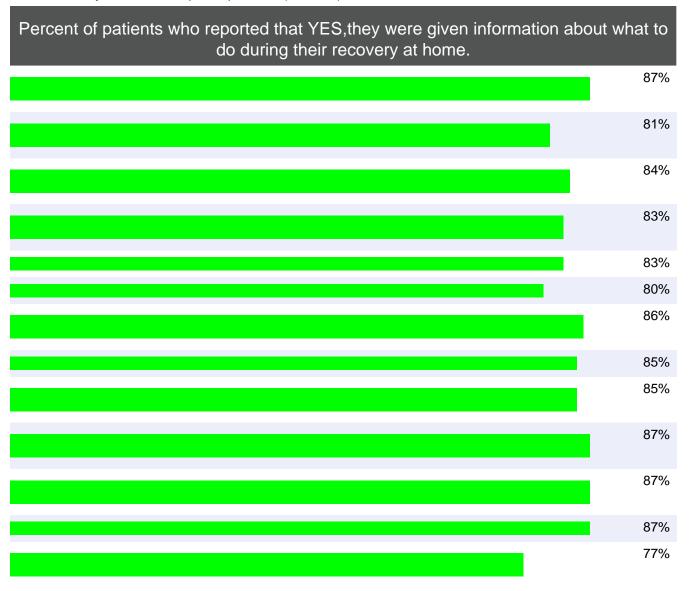
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



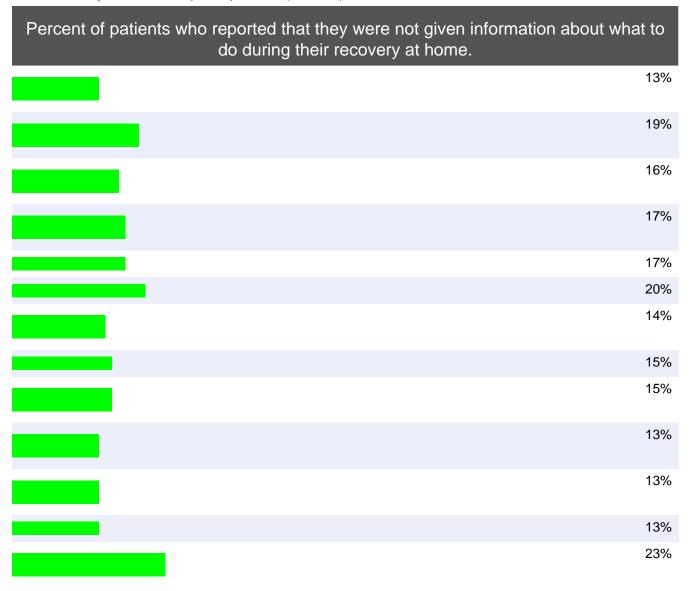
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



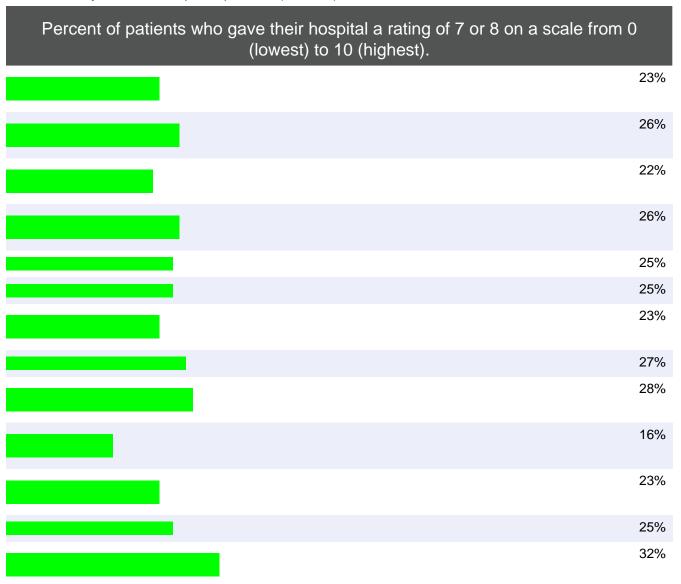
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest). 7% 9% 6% 7% 7% 7% 6% 10% 11% 5% 10% 7% 20%

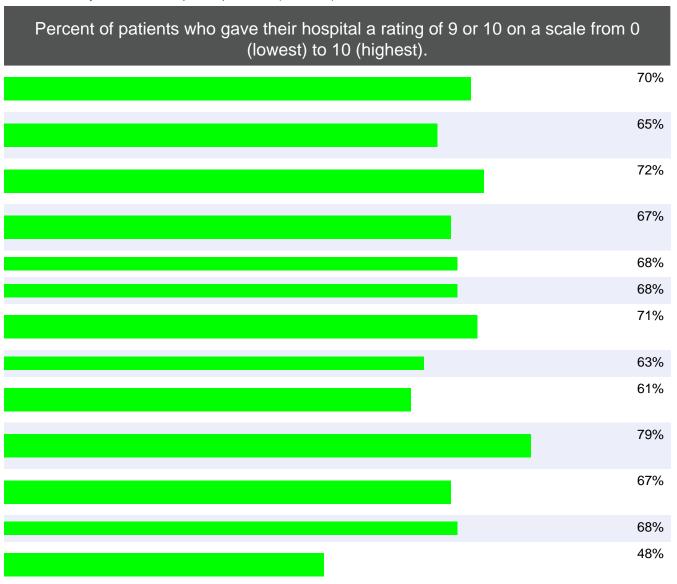
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



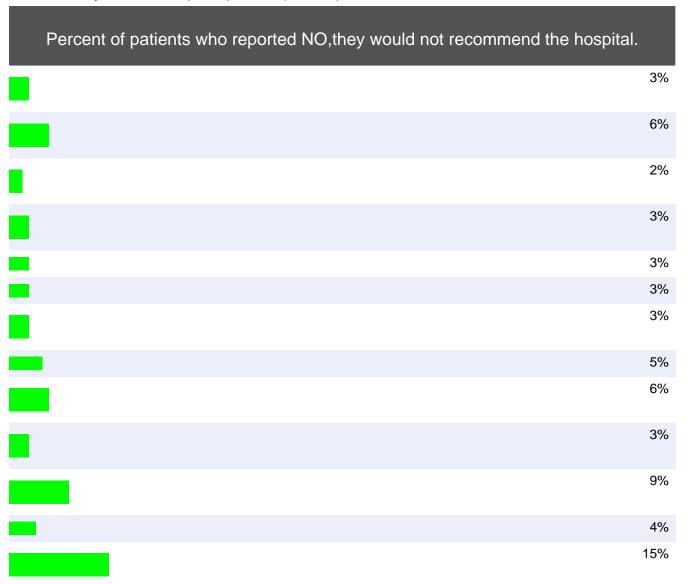
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Number of Completed Surveys
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnot	Э
	45%	
	31%	
	38%	
	35%	
	37%	
	32%	
	33%	
	24%	
	28%	
	37%	
	30%	
	32%	
	24%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Passed on Garvey of Fatients Fleephar Experiences (Fleethin G)		
500079	GOOD SAMARITAN HOSPITAL & REHAB CENTER	407 14TH AVE SE
500141	ST FRANCIS COMMUNITY HOSPITAL	34515 9TH AVENUE SOUTH
500050	PEACEHEALTH SOUTHWEST MEDICAL CENTER	400 NE MOTHER JOSEPH PLACE
500007	ISLAND HOSPITAL	1211 24TH STREET
500039	HARRISON MEDICAL CENTER	2520 CHERRY AVENUE
501323	JEFFERSON HEALTHCARE HOSPITAL	834 SHERIDAN STREET
500041	PEACHEALTH ST JOHN MEDICAL CENTER	1615 DELAWARE STREET
500072	OLYMPIC MEDICAL CENTER	939 CAROLINE ST
500003	SKAGIT VALLEY HOSPITAL	1415 KINCAID STREET
501336	MASON GENERAL HOSPITAL	901 MT VIEW DRIVE
500060	CASCADE VALLEY HOSPITAL	330 S STILLAGUAMISH AVE
500150	LEGACY SALMON CREEK MEDICAL CENTER	2211 NE 139TH STREET
500024	PROVIDENCE ST PETER HOSPITAL	413 LILLY ROAD NE
501304	MARK REED HOSPITAL	322 SOUTH BIRCH STREET
500031	GRAYS HARBOR COMMUNITY HOSPITAL	915 ANDERSON DRIVE
501314	OCEAN BEACH HOSPITAL	174 FIRST AVENUE NORTH

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatterits Flospital Experiences (FICAFIF 3)		
	PUYALLUP	WA
	FEDERAL WAY	WA
	VANCOUVER	WA
	ANACORTES	WA
	BREMERTON	WA
	PORT TOWNSEND	WA
	LONGVIEW	WA
	PORT ANGELES	WA
	MOUNT VERNON	WA
	SHELTON	WA
	ARLINGTON	WA
	VANCOUVER	WA
	OLYMPIA	WA
	MCCLEARY	WA
	ABERDEEN	WA
	ILWACO	WA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

98371	PIERCE	2538486661
98003	KING	2539448100
98668	CLARK	3602562000
98221	SKAGIT	3602991300
98310	KITSAP	3603773911
98368	JEFFERSON	3603852200
98632	COWLITZ	3604142000
98362	CLALLAM	3604177000
98274	SKAGIT	3604244111
98584	MASON	3604261611
98223	SNOHOMISH	3604352133
98686	CLARK	3604871000
98506	THURSTON	3604919480
98557	GRAYS HARBOR	3604953244
98520	GRAYS HARBOR	3605328330
98624	PACIFIC	3606423181

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
	5%
	4%
	2%
	4%
	3%
	6%
	4%
	5%
	3%
	3%
	3%
N/A	4%
N/A	
	7%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Sarvey of Fationic Floophar Experiences (Fig. 11) Sy	
	7%
	5%
	6%
	2%
	4%
	4%
	6%
	4%
	5%
	4%
	2%
	4%
	4%
N/A	
	7%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

- acces on a acces, or a access of a contract of a contrac	
	21%
	18%
	19%
	16%
	18%
	15%
	20%
	15%
	16%
	13%
	14%
	17%
	17%
N/A	
	14%
N/A	

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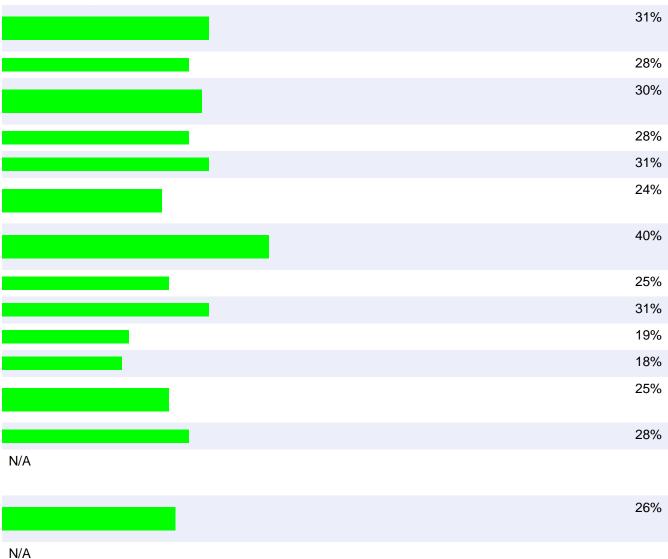
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Paced on Carvey of Fatiente Floopital Expendition (Fig. 1)	
	13%
	10%
	11%
	6%
	10%
	5%
	16%
	6%
	12%
	4%
	6%
	7%
	10%
N/A	
	12%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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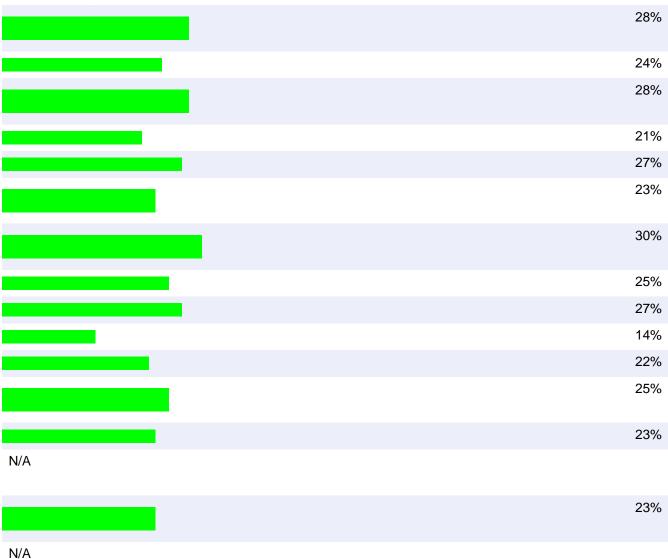
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,	
	8%
	6%
	6%
	2%
	6%
	5%
	10%
	7%
	8%
	6%
	3%
	5%
	5%
N/A	
	10%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



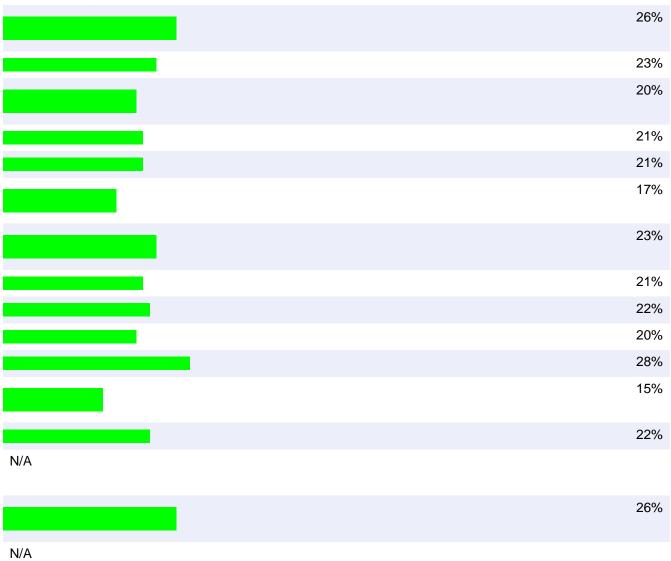
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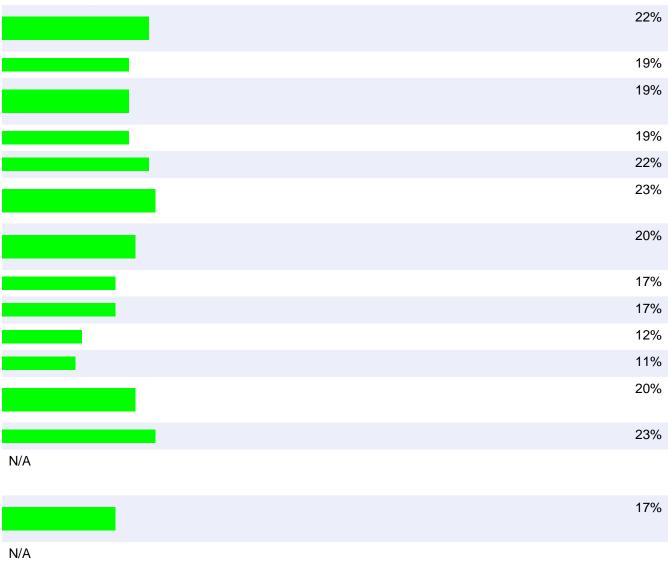
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



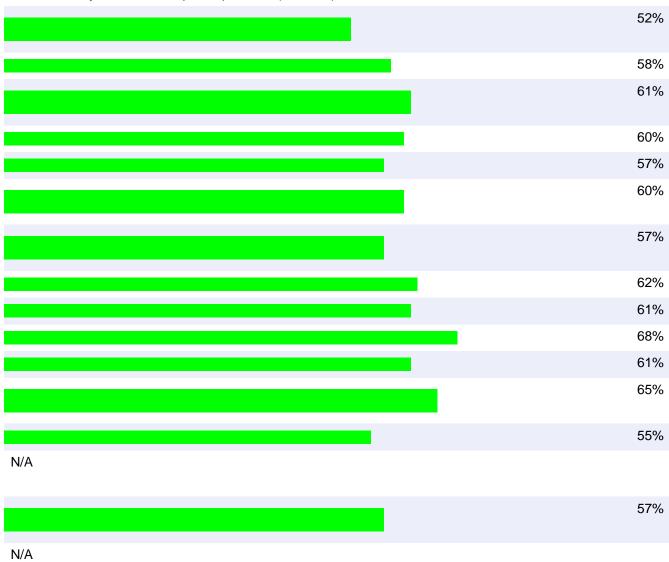
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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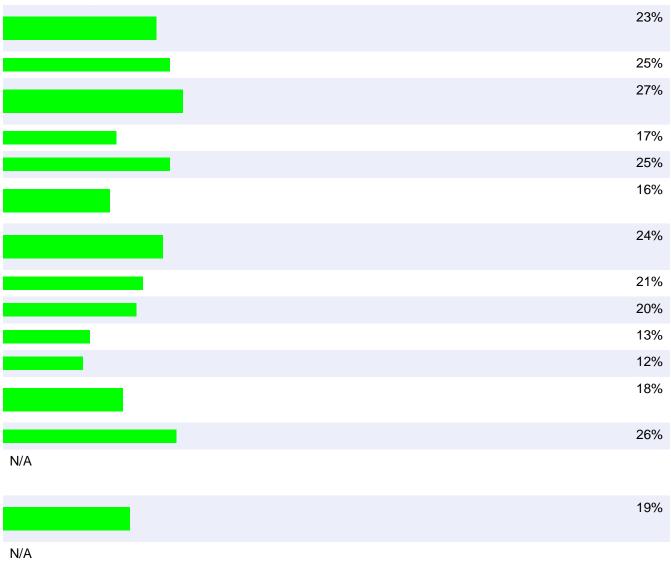
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rational Prophar Experiences (North 19)	
	13%
	10%
	12%
	4%
	13%
	5%
	12%
	8%
	11%
	8%
	15%
N/A	6%
	7%
N/A	
	12%
N/A	

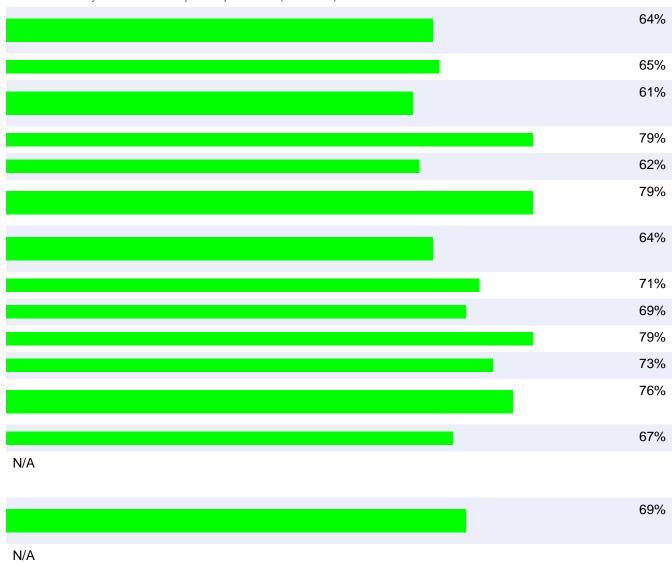
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



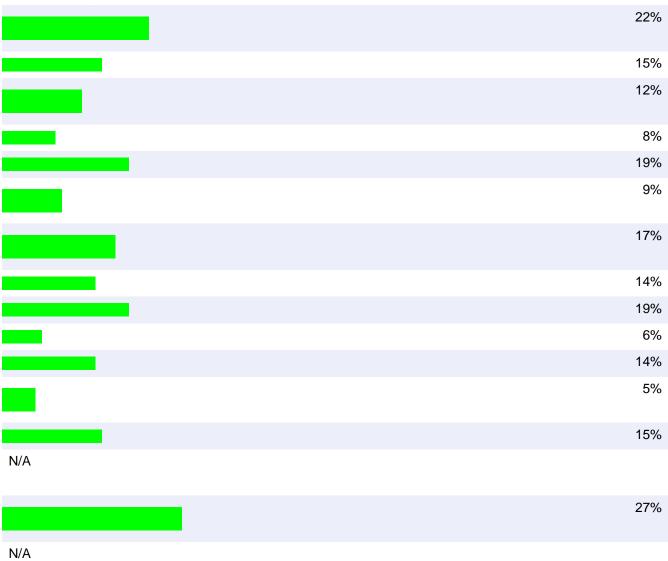
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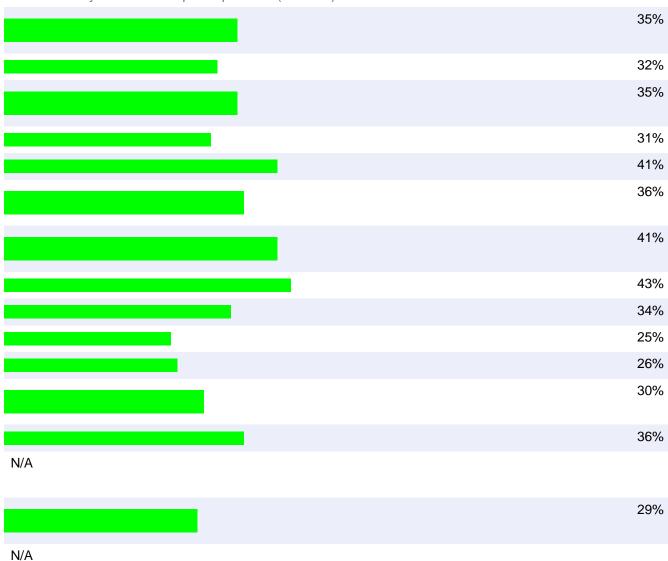
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatteritis Flospital Experiences (FloAFIF S)	
	17%
	16%
	11%
	12%
	16%
	9%
	15%
	16%
	15%
	14%
	22%
	17%
	16%
N/A	
	16%
N/A	

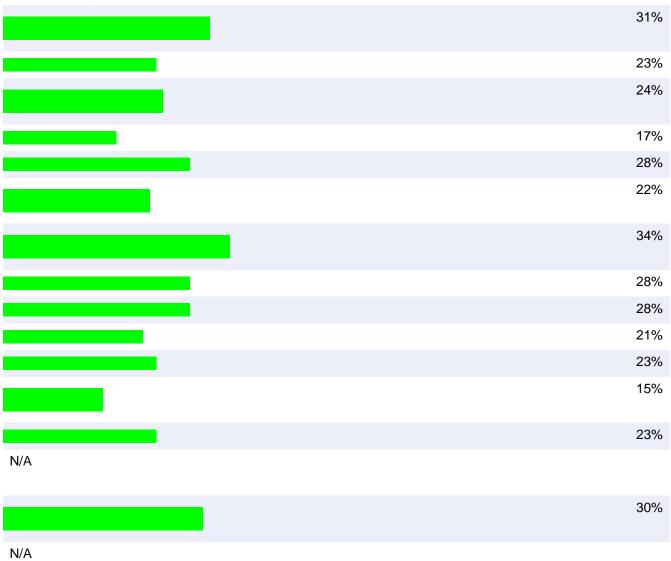
Page 60 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garvey of Fationic Floophar Exponences (Floring G)	
	16%
	7%
	7%
	4%
	8%
	6%
	16%
	7%
	9%
	6%
	6%
N/A	5%
	5%
N/A	
	11%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationic Freeholds (Fig. 11)	
	10%
	5%
	4%
	2%
	6%
	4%
	8%
	3%
	5%
	5%
	6%
	1%
	2%
N/A	
	8%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Survey of Fatterns Flospital Experiences (FloArif S)
300 or more
N/A
300 or more
N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Trospital Experiences (TIOALTES)	
	32%
	28%
	38%
	32%
	36%
	33%
	34%
	39%
	35%
	32%
	32%
	35%
	38%
N/A	Survey results are not available for this reporting period
	35%
N/A	Survey results are not available for this reporting period

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dadda dir Garvey dir allerite Treophar Experiences (11671111 C)		
501339	WHIDBEY GENERAL HOSPITAL	101 NORTH MAIN STREET
500030	ST JOSEPH MEDICAL CENTER	2901 SQUALICUM PARKWAY
500019	PROVIDENCE CENTRALIA HOSPITAL	914 S SCHEUBER ROAD
500139	CAPITAL MEDICAL CENTER	3900 CAPITAL MALL DR SW
500084	VALLEY GENERAL HOSPITAL	14701 179TH SE
501335	ENUMCLAW REGIONAL HOSPITAL ASSOCIATION	1450 BATTERSBY AVENUE
501329	UNITED GENERAL HOSPITAL	2000 HOSPITAL DRIVE
500088	VALLEY MEDICAL CENTER	400 S 43RD ST
500014	PROVIDENCE REGIONAL MEDICAL CENTER EVERETT	1321 COLBY AVENUE
500026	SWEDISH EDMONDS HOSPITAL	21601 76TH AVENUE WEST
500051	OVERLAKE HOSPITAL MEDICAL CENTER	1035-116TH AVE NE
501338	SNOQUALMIE VALLEY HOSPITAL	9575 ETHAN WADE WAY SE
500124	EVERGREEN HOSPITAL MEDICAL CENTER	12040 NE 128TH STREET
501331	PULLMAN REGIONAL HOSPITAL	1125 NE WASHINGTON AVENUE
501327	WHITMAN HOSPITAL AND MEDICAL CENTER	1200 WEST FAIRVIEW
500044	DEACONESS MEDICAL CENTER	W 800 FIFTH AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TOALIF S)		
	COUPEVILLE	WA
	BELLINGHAM	WA
	CENTRALIA	WA
	OLYMPIA	WA
	MONROE	WA
	ENUMCLAW	WA
	SEDRO WOOLLEY	WA
	RENTON	WA
	EVERETT	WA
	EDMONDS	WA
	BELLEVUE	WA
	SNOQUALMIE	WA
	KIRKLAND	WA
	PULLMAN	WA
	COLFAX	WA
	SPOKANE	WA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

98239	ISLAND	3606785151
98225	WHATCOM	3607345400
98531	LEWIS	3607362803
98502	THURSTON	3607545858
98272	SNOHOMISH	3607947497
98022	KING	3608252505
98284	SKAGIT	3608566021
98055	KING	4252283450
98201	SNOHOMISH	4252612000
98026	SNOHOMISH	4256404000
98004	KING	4256885000
98065	KING	4258312300
98034	KING	4258991000
99163	WHITMAN	5093322541
99111	WHITMAN	5093973435
99210	SPOKANE	5094735800

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3%
N/A	5%
	3%
	7%
	5%
N/A	
	6%
	7%
	3%
	5%
	5%
N/A	
	5%
	2%
	2%
	6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fationic Frospital Exponences (Frozi in S)	
	17%
	23%
	19%
	24%
	18%
N/A	
	21%
	23%
	22%
	25%
	25%
	2470
N/A	
	21%
	17%
	15%
	1070
	22%
	

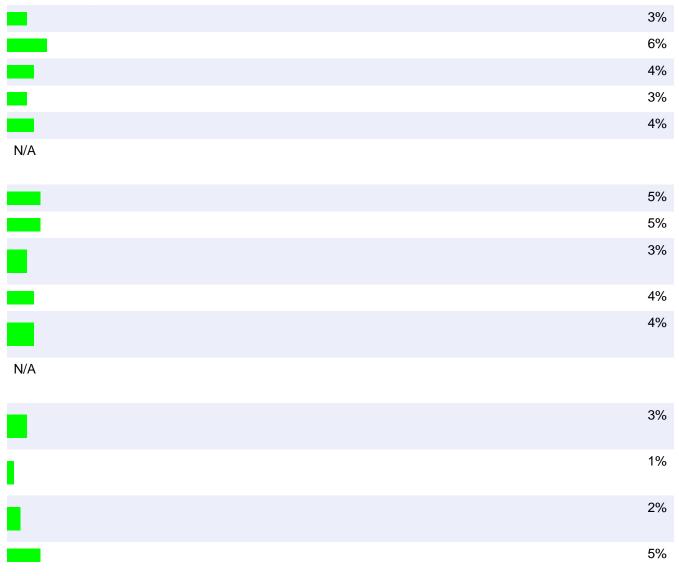
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

- 1000 cm can	
	14%
	18%
	17%
	17%
	15%
N/A	
	14%
	18%
	17%
	470/
	17%
	18%
N/A	
	17%
	12%
	12%
	1 ∠ /0
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	4%
	12%
	8%
	14%
	7%
N/A	
	10%
	12%
	9%
	11%
	10%
N/A	
	9%
	4%
	404
	4%
	13%
	1370

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

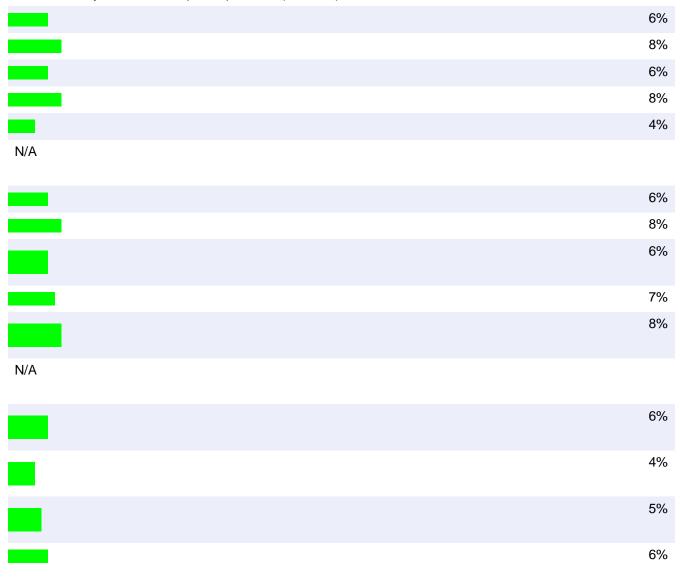
based on Survey of Fatients Trospital Experiences (TOATH 3)	
	21%
	30%
	24%
	30%
	28%
N/A	
	26%
	30%
	31%
	29%
	36%
N/A	
	28%
	21%
	19%
	29%

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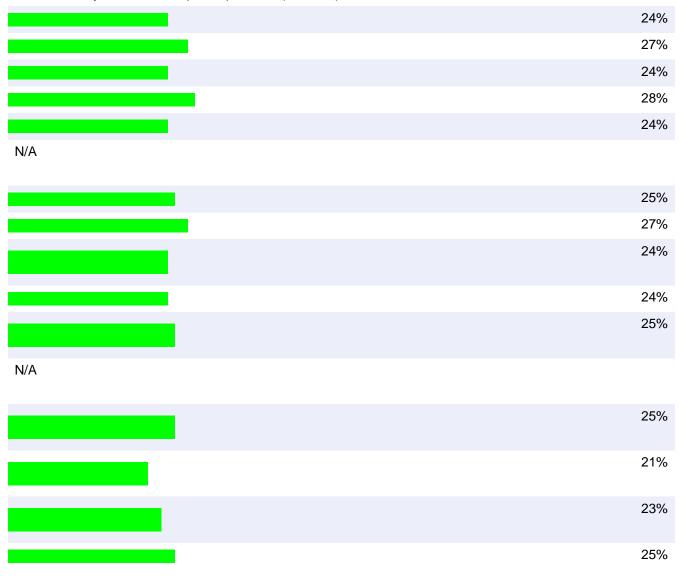
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



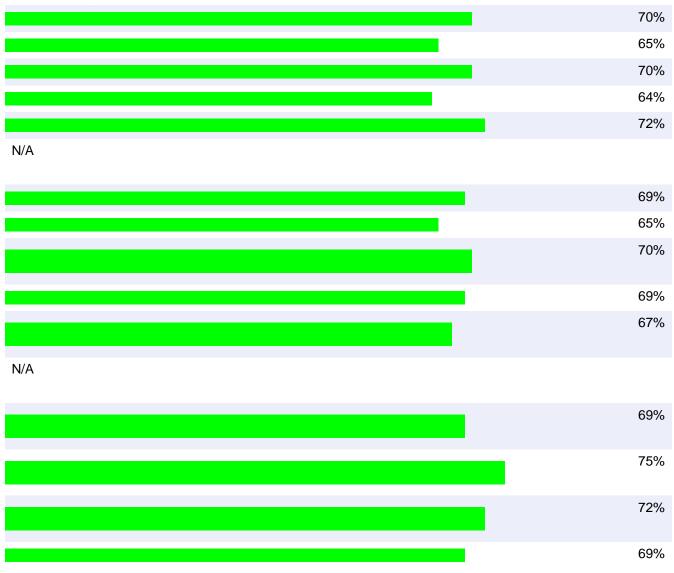
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	25%
	19%
	24%
	15%
N/A	
	22%
	25%
	19%
	22%
	20%
N/A	
N/A	
	20%
	20,0
	10%
	10%
	21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey of Fationte Prophar Experiences (11074111 6)	
	19%
	18%
	18%
	18%
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N/A	
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	19%
	19%
	20%
	19%
N/A	
14/	
	18%
	17%
	23%
	18%
	10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	9%
	8%
	15%
	7%
N/A	
	7%
	10%
	7%
	8%
	10%
N/A	
	7%
	4%
	4%
	10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

()	
	16%
	22%
	20%
	25%
	24%
N/A	
	18%
	21%
	26%
	26%
	21%
N/A	
	22%
	22%
	15%
	14%
	23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	17%
	13%
	17%
	13%
N/A	
	12%
	12%
	16%
	20%
	13%
N/A	
	3%
	6%
	5%
	13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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339	70

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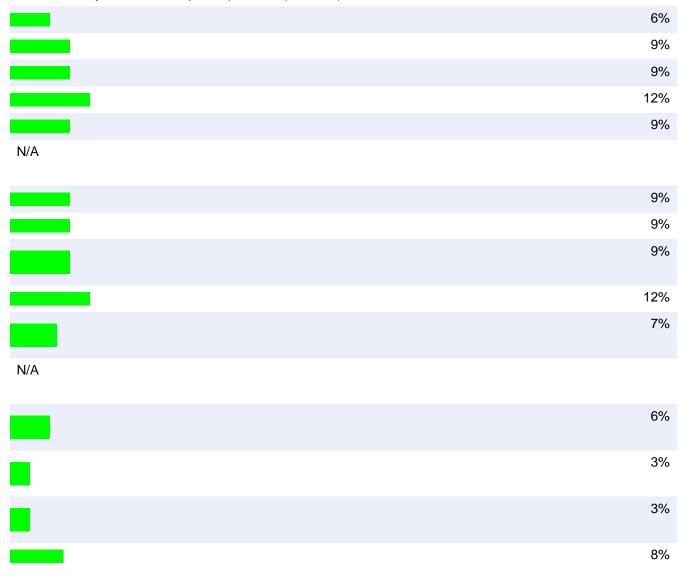
Page 93 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	 ,	,	13%
			17%
			16%
			15%
			10%
N/A			
			21%
			12%
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			14%
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			12%
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			11%
			14%

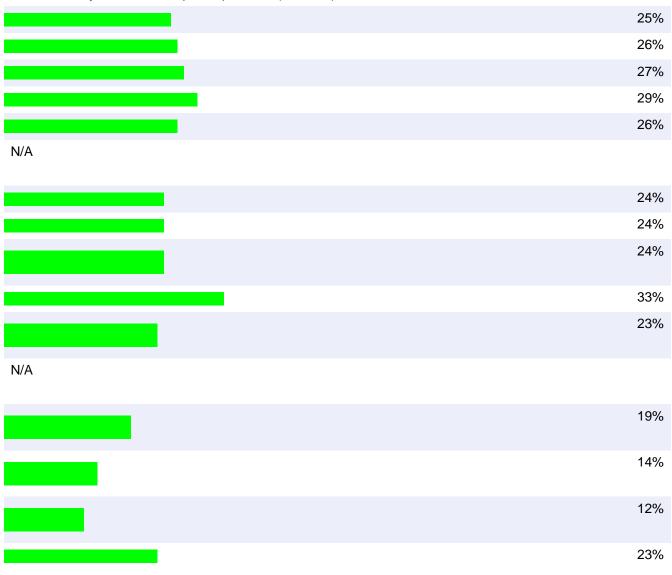
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



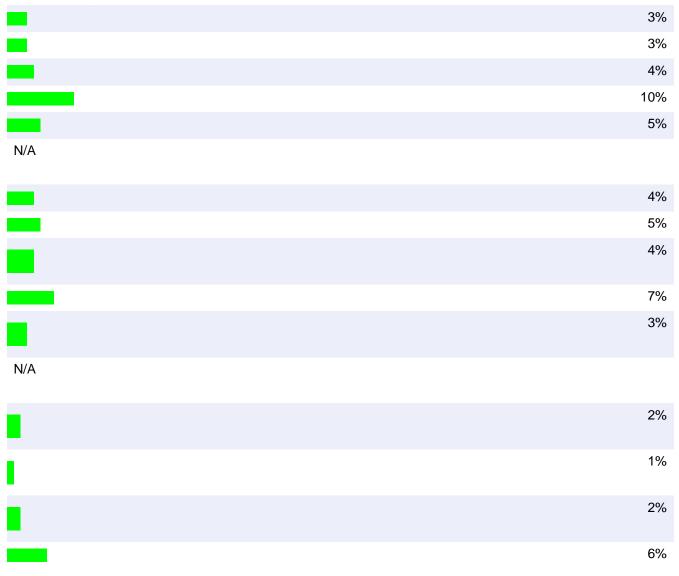
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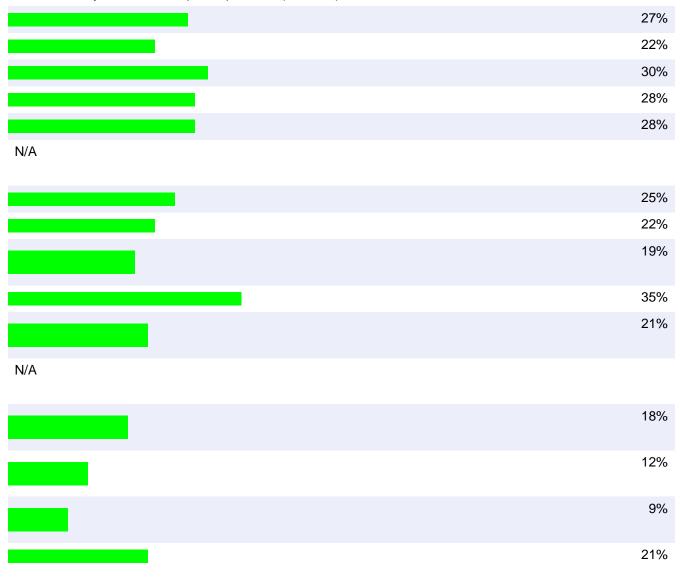
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	300 or more
	300 or more
	N/A
	Between 100 and 299
	300 or more
	N/A
	300 or more
	300 or more
	Between 100 and 299
	300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	40%
	44%
	32%
	32%
	32%
N/A	Survey results are not available for this reporting period
	31%
	30%
	34%
	22%
	24%
N/A	Survey results are not available for this reporting period
	32%
	43%
	42%
	32%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bacca of Carvey of Fationic Floopital Experiences (Floritin C)		
500054	PROVIDENCE SACRED HEART MEDICAL CENTER	101 WEST 8TH AVENUE
500077	PROVIDENCE HOLY FAMILY HOSPITAL	5633 NORTH LIDGERWOOD
501318	OTHELLO COMMUNITY HOSPITAL	315 NORTH 14TH AVENUE
501315	SKYLINE HOSPITAL	211 SKYLINE DRIVE
500002	PROVIDENCE ST MARY MEDICAL CENTER	401 W POPLAR ST
500049	WALLA WALLA GENERAL HOSPITAL	1025 S SECOND AVE
501337	LOURDES MEDICAL CENTER	520 N FOURTH AVENUE
500012	YAKIMA REGIONAL MEDICAL AND CARDIAC CENTER	110 SOUTH NINTH AVE
500036	YAKIMA VALLEY MEMORIAL HOSPITAL	2811 TIETON DRIVE
500053	KENNEWICK GENERAL HOSPITAL	900 SOUTH AUBURN STREET
501308	COULEE COMMUNITY HOSPITAL	411 FORTUYN ROAD
500016	CENTRAL WASHINGTON HOSPITAL	1201 SOUTH MILLER STREET
500148	WENATCHEE VALLEY HOSPITAL	820 NORTH CHELAN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	SPOKANE	WA
	SPOKANE	WA
	OTHELLO	WA
	WHITE SALMON	WA
	WALLA WALLA	WA
	WALLA WALLA	WA
	PASCO	WA
	YAKIMA	WA
	YAKIMA	WA
	KENNEWICK	WA
	GRAND COULEE	WA
	WENATCHEE	WA
	WENATCHEE	WA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on Garvey of Lationic Thospital Ex		
99204	SPOKANE	5094743040
99208	SPOKANE	5094822450
99344	ADAMS	5094882636
98672	KLICKITAT	5094911101
99362	WALLA WALLA	5095225900
99362	WALLA WALLA	5095250480
99301	FRANKLIN	5095462278
98902	YAKIMA	5095755102
98902	YAKIMA	5095758000
99336	BENTON	5095866111
99133	GRANT	5096331753
98807	CHELAN	5096621511
98801	CHELAN	5096638711

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	4%
N/A	
N/A	
	2%
N/A	5%
N/A	
	8%
	5%
	5%
N/A	
	5%
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	22%
	23%
N/A	
N/A	
	22%
	18%
N/A	
	25%
	24%
	22%
N/A	
	22%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	5%
N/A	
N/A	
	3%
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N/A	
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N/A	
	5%
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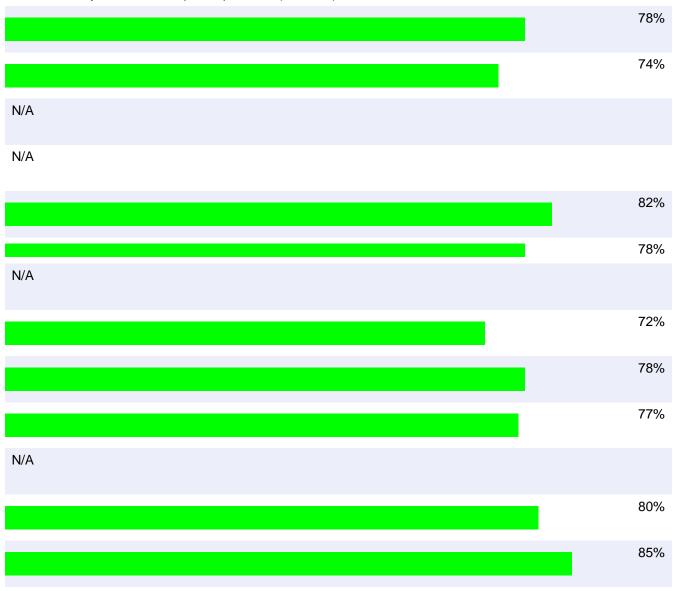
Page 109 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
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N/A	
N/A	
	15%
NI/A	16%
N/A	
	20%
	16%
	17%
N/A	
	15%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	15%
N/A	
N/A	
	7%
	6%
N/A	
	14%
	10%
	11%
N/A	
	9%
	6%

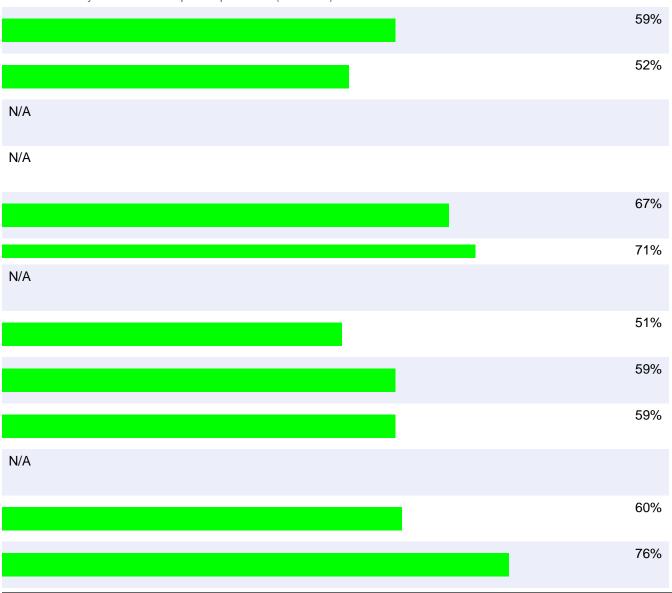
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	28%
	33%
N/A	
N/A	
	26%
	23%
N/A	
	35%
	31%
	30%
N/A	
	31%
	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	6%
N/A	
N/A	
	3%
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N/A	
	10%
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	8%
	4%

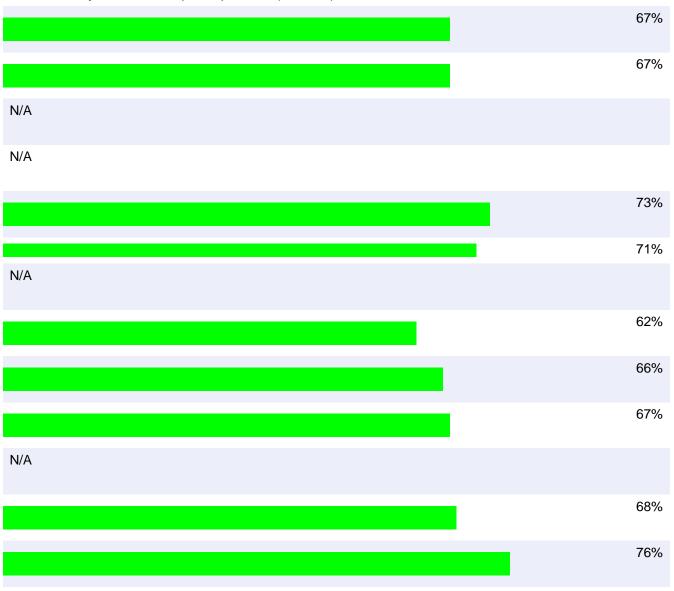
Page 115 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on early of rationic ricepital Expensions (rich till e)	
	24%
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N/A	
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	28%
	27%
	26%
N/A	
	24%
	20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	22%
	22%
N/A	
N/A	
	18%
	18%
N/A	
	25%
	22%
	25%
N/A	
	21%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	24%
N/A	
N/A	
	20%
N/A	21%
	24%
	19%
	18%
N/A	
	21%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	5%
N/A	
N/A	
	7%
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N/A	
	16%
	9%
	9%
N/A	
	9%
	8%

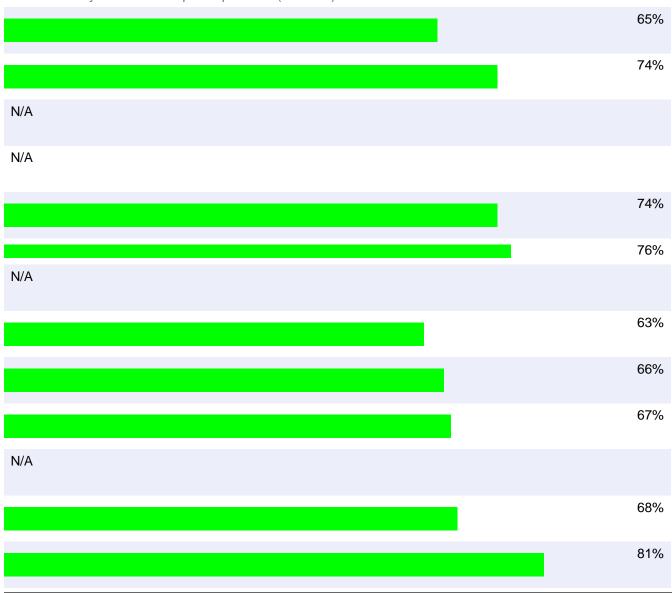
Page 121 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	24%
	21%
N/A	
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	19%
	17%
N/A	
	21%
	25%
	24%
N/A	
	23%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



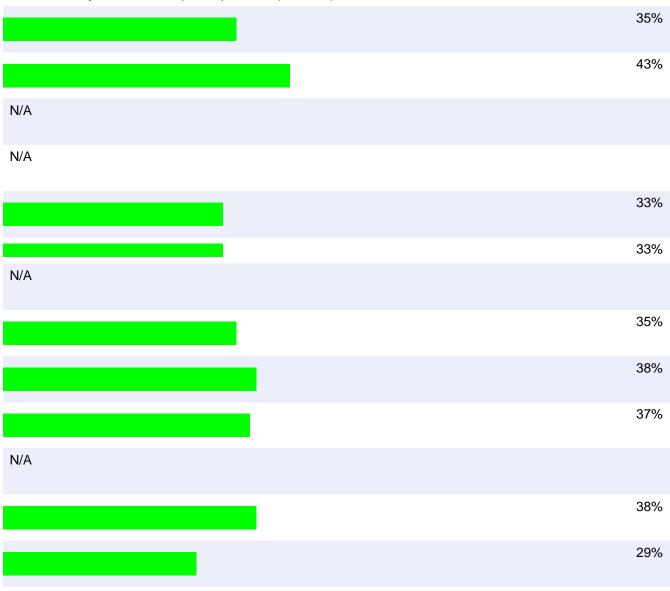
Page 123 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	 , ,	21%
		13%
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N/A		
		13%
		9%
N/A		
		19%
		16%
		18%
N/A		
		22%
		10%

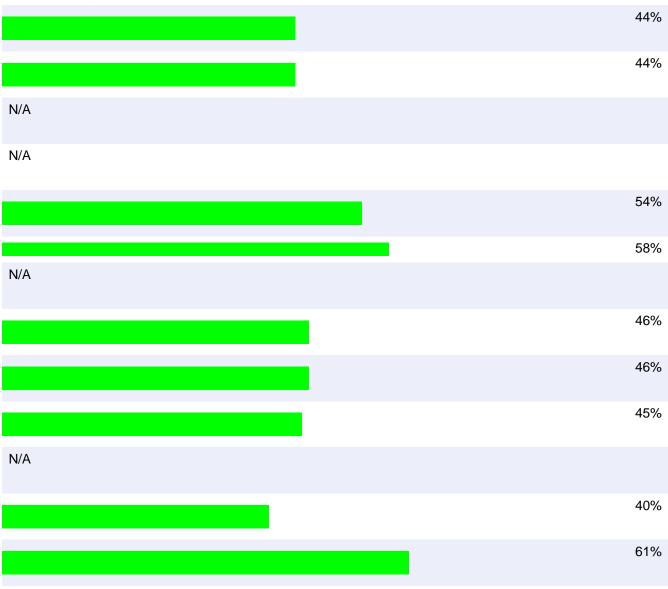
Page 124 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



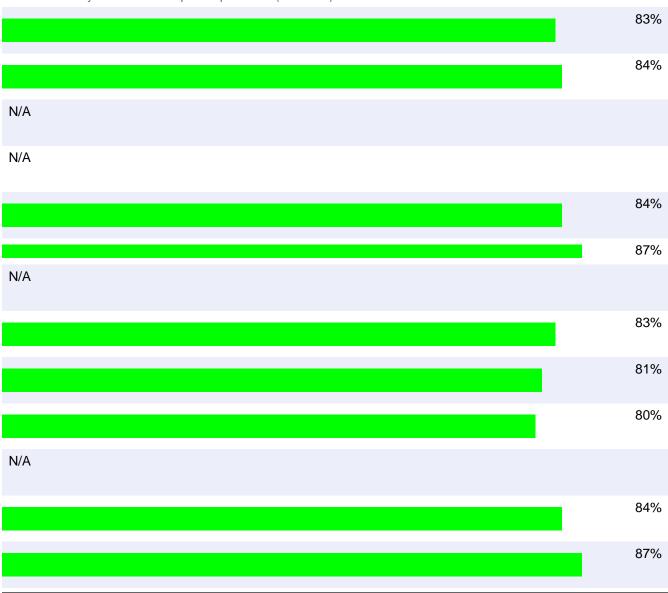
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	16%
N/A	
N/A	
	16%
	13%
N/A	
	17%
	19%
	20%
N/A	
	16%
	13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	10%
N/A	
N/A	
	6%
	6%
N/A	
	14%
	10%
	12%
N/A	
	10%
	3%

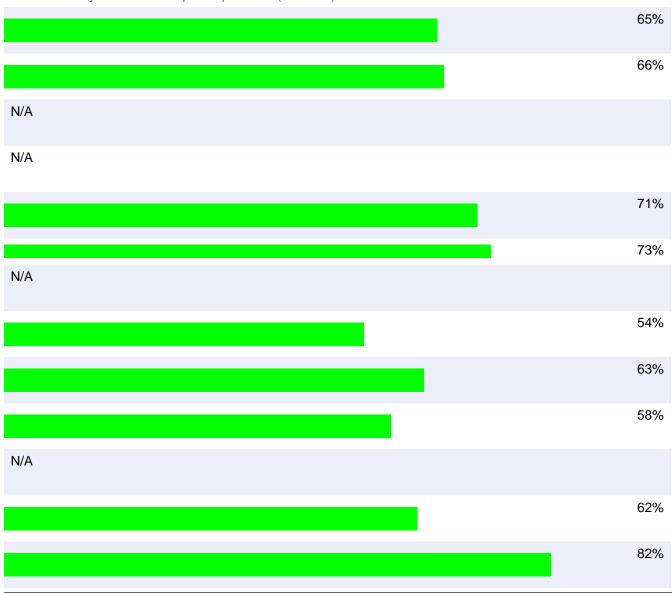
Page 129 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda dir darvey dir allome ricepital Expendition (1107) in Cy	
	25%
	24%
N/A	
N/A	
	23%
	21%
N/A	
	32%
	27%
	30%
N/A	
	28%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	4%
	4%
N/A	
N/A	
	3%
	3%
N/A	
	9%
	4%
	8%
N/A	
	6%
	2%

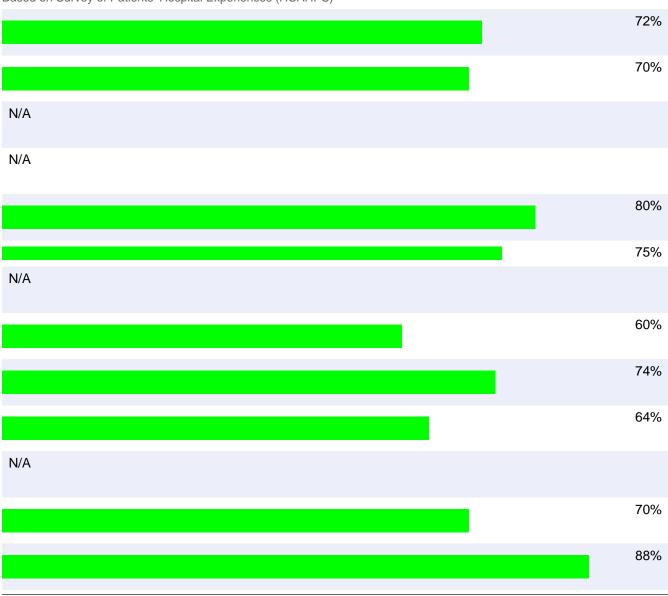
Page 132 of 170 08/09/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early of Patiente Prospital Experiences (New York	
	24%
	26%
N/A	
N/A	
	17%
	22%
N/A	
	31%
	22%
	28%
N/A	
	24%
	10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
N/A
N/A
300 or more
300 or more
N/A
300 or more
300 or more
300 or more
N/A
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)	
	38%
	36%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	36%
	33%
N/A	Survey results are not available for this reporting period
	31%
	29%
	28%
N/A	Survey results are not available for this reporting period
	38%
	52%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
501334	LAKE CHELAN COMMUNITY HOSPITAL	503 EAST HIGHLAND
501326	PROVIDENCE MOUNT CARMEL HOSPITAL	982 EAST COLUMBIA
501305	LINCOLN HOSPITAL	10 NICHOLS STREET
501332	TRI-STATE MEMORIAL HOSPITAL	1221 HIGHLAND AVENUE
500033	SAMARITAN HOSPITAL	801 EAST WHEELER ROAD
501316	KLICKITAT VALLEY HOSPITAL	310 SOUTH ROOSEVELT
501312	PROSSER MEMORIAL HOSPITAL	723 MEMORIAL STREET
501330	SUNNYSIDE COMMUNITY HOSPITAL	1016 TACOMA AVENUE
500037	TOPPENISH COMMUNITY HOSPITAL	502 W FOURTH AVE
500119	VALLEY HOSPITAL & MEDICAL CENTER	12606 EAST MISSION AVENUE
501309	PROVIDENCE ST JOSEPH HOSPITAL	500 EAST WEBSTER
500058	KADLEC REGIONAL MEDICAL CENTER	888 SWIFT BLVD
501333	KITTITAS VALLEY COMMUNITY HOSPITAL	603 SOUTH CHESTNUT

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	CHELAN	WA
	COLVILLE	WA
	DAVENPORT	WA
	CLARKSTON	WA
	MOSES LAKE	WA
	GOLDENDALE	WA
	PROSSER	WA
	SUNNYSIDE	WA
	TOPPENISH	WA
	SPOKANE	WA
	CHEWELAH	WA
	RICHLAND	WA
	ELLENSBURG	WA

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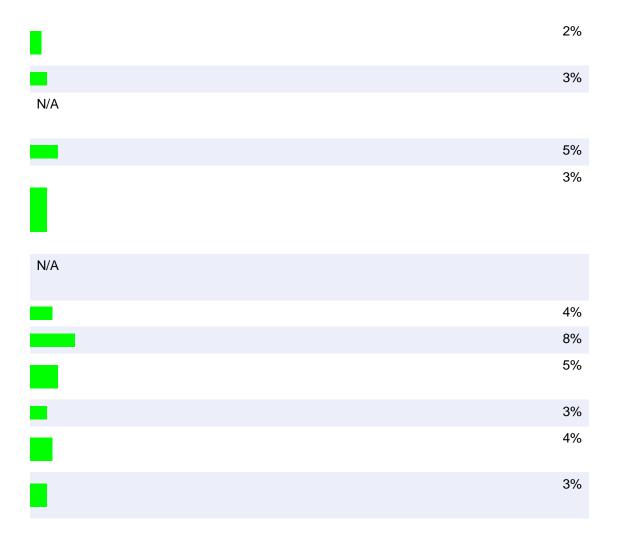
Based on Survey of Patients' Hospital Experiences (HCAHPS)

98816	CHELAN	5096823300
99114	STEVENS	5096842561
99122	LINCOLN	5097257101
99403	ASOTIN	5097585511
98837	GRANT	5097655606
98620	KLICKITAT	5097734022
99350	BENTON	5097862222
98944	YAKIMA	5098371500
98948	YAKIMA	5098651520
99216	SPOKANE	5099246650
99109	STEVENS	5099358211
99352	BENTON	5099464611
98926	KITTITAS	5099629841

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

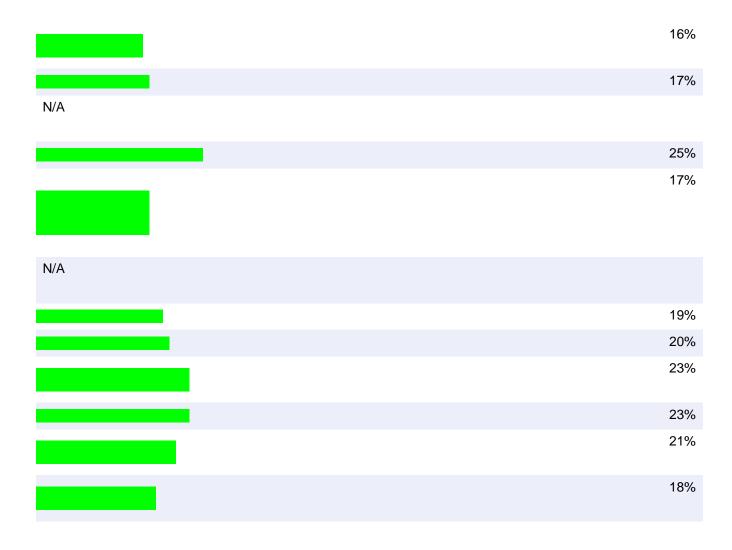
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

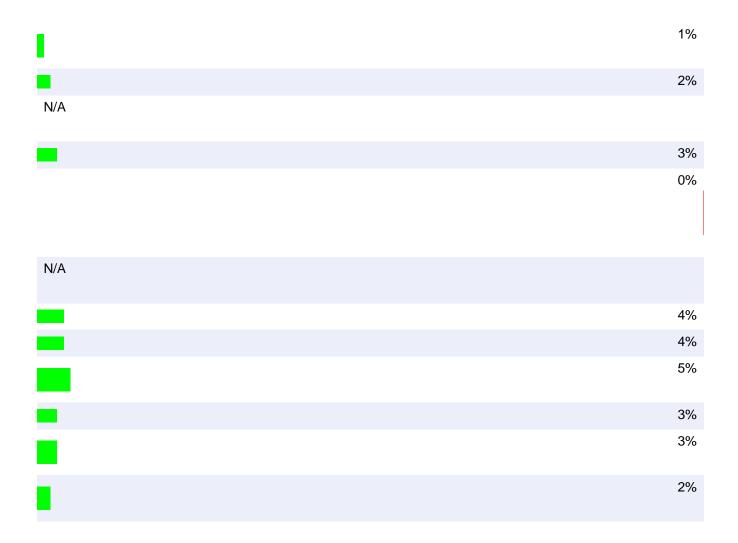
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

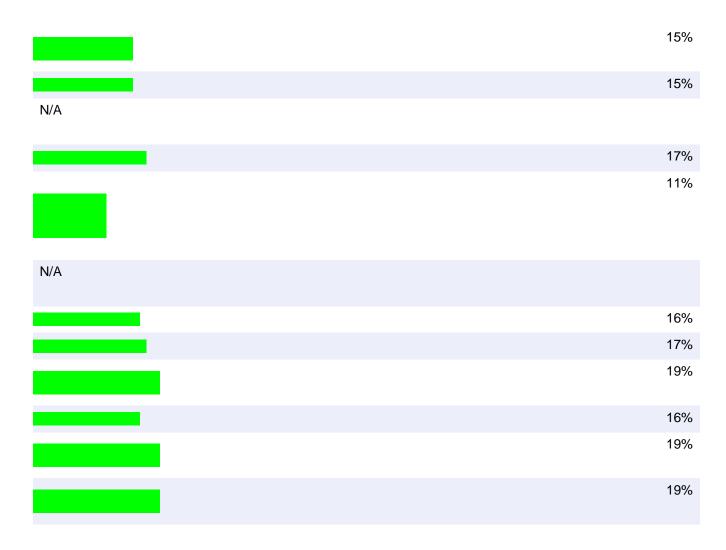
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

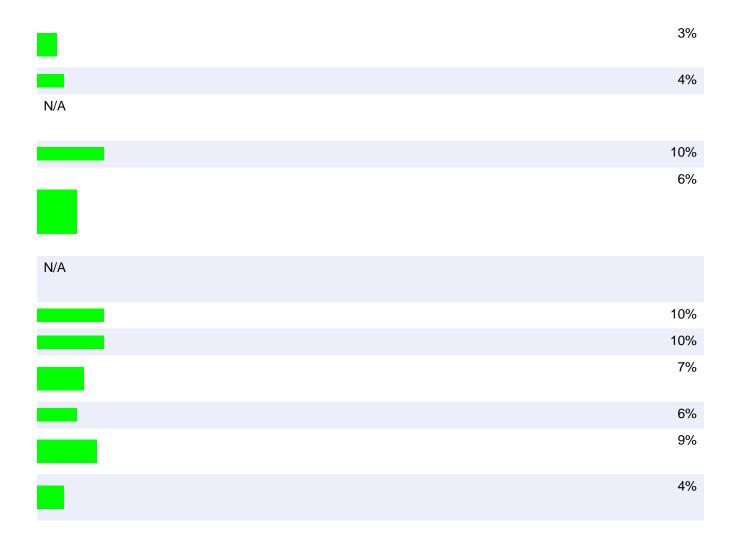
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

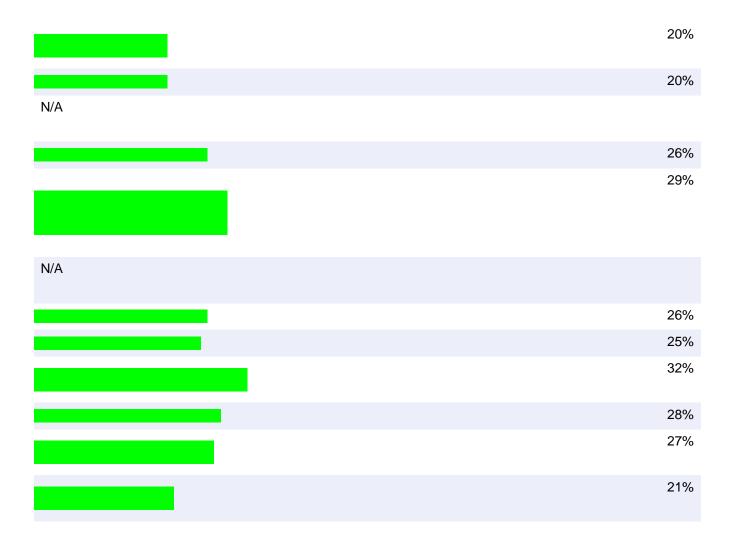
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

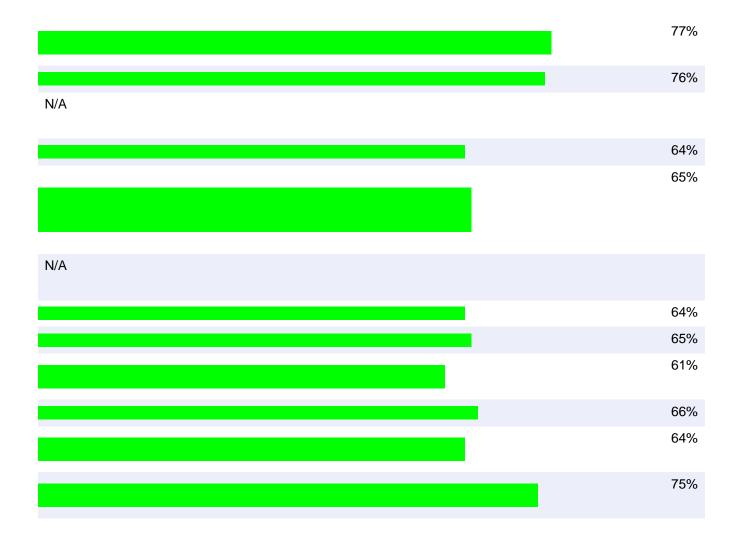
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

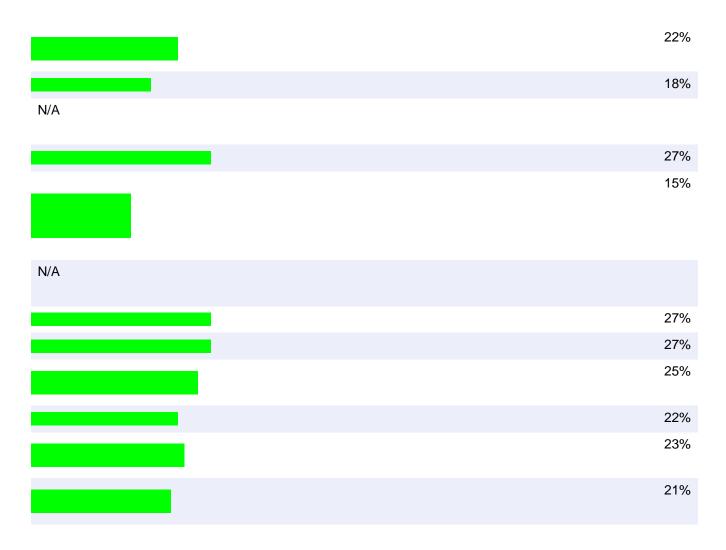
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

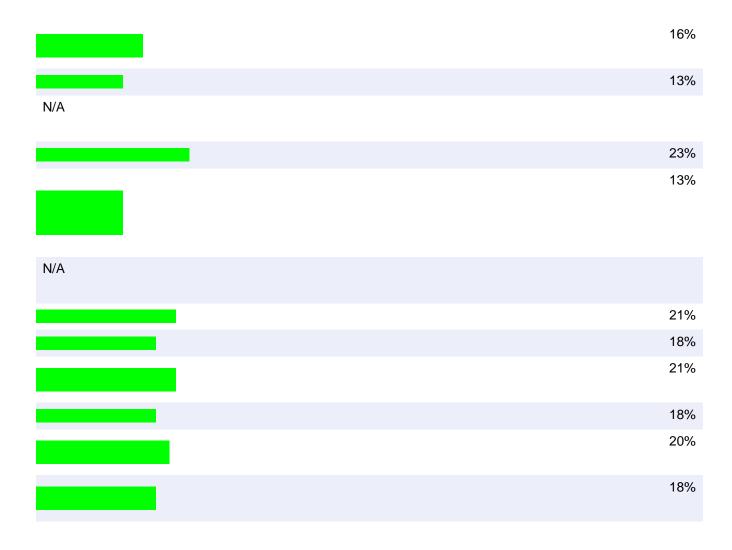
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

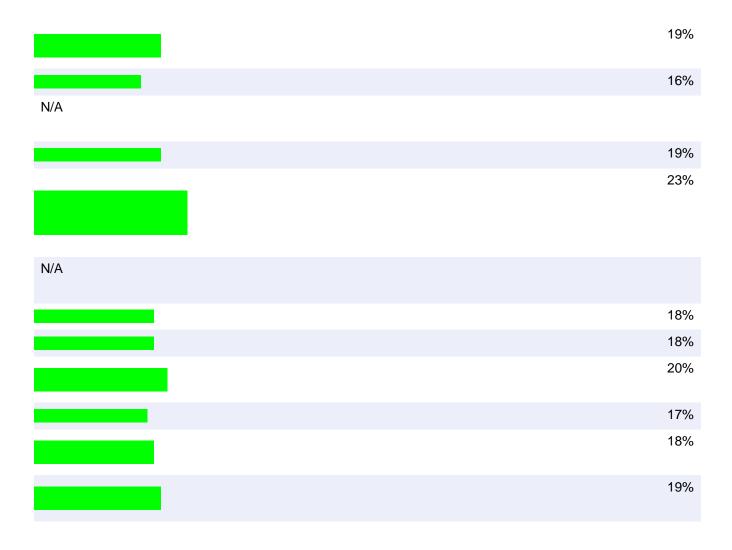
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

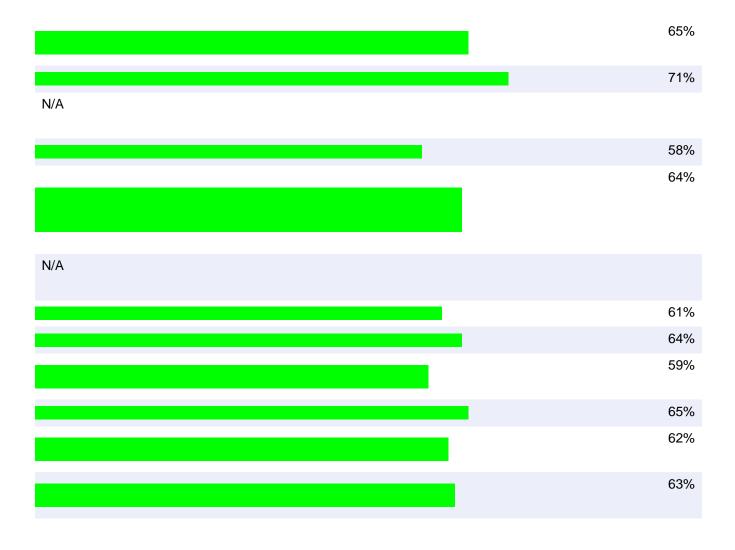
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

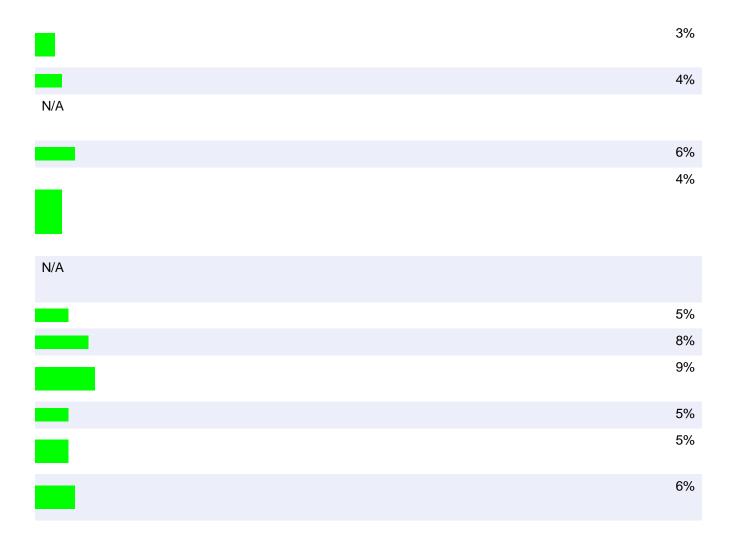
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

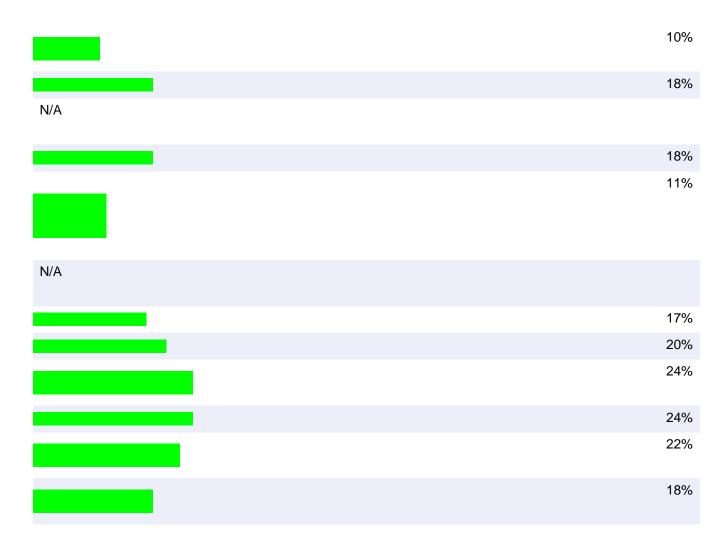
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

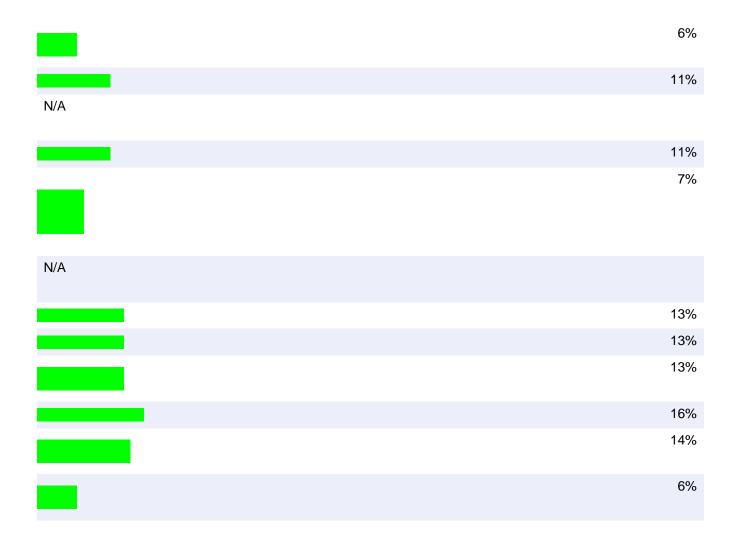
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

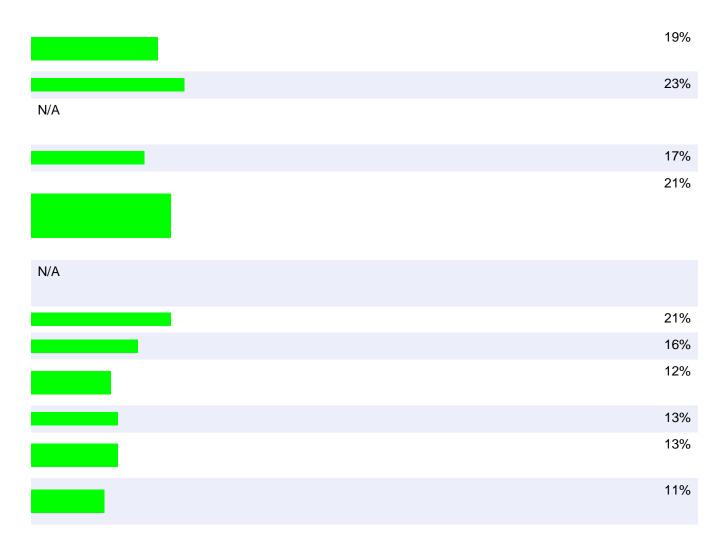
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

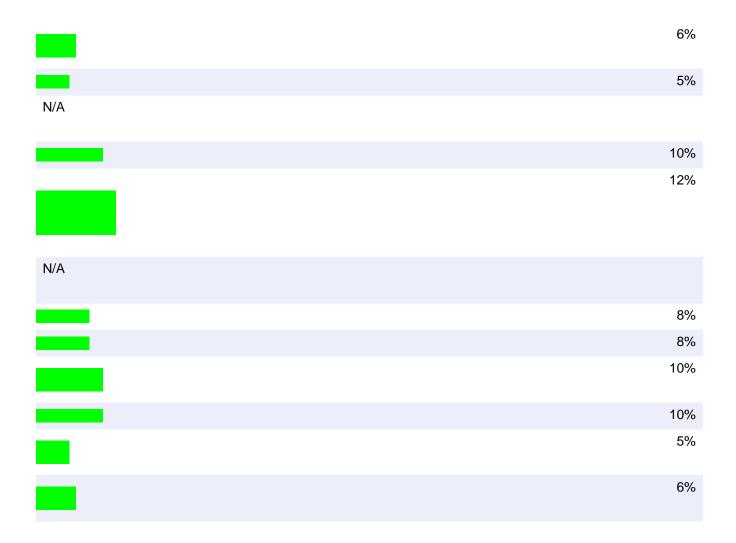
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

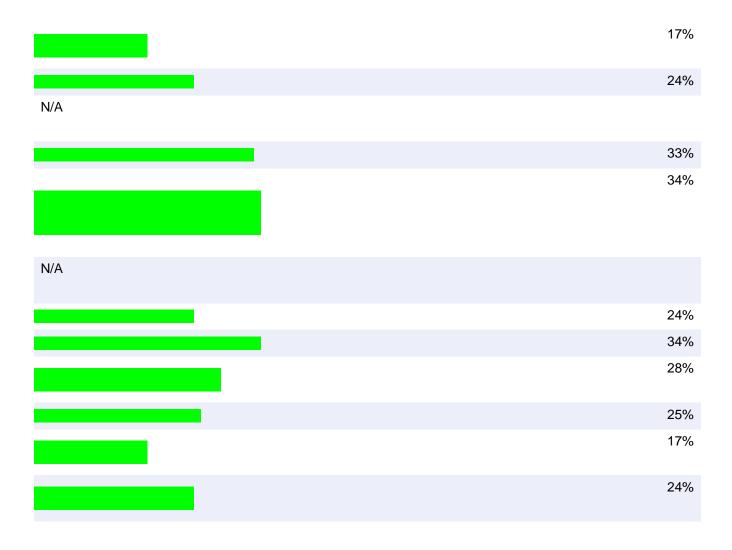
N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

300 or more

Between 100 and 299

N/A

300 or more

Fewer than 100

N/A

Between 100 and 299

Between 100 and 299

300 or more

Between 100 and 299

300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A Survey results are not available for this reporting period 29% 27% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance N/A Survey results are not available for this reporting period 21% 13% 29% 27% 42% 33%	N/A	33%	Survey results are not available for this reporting period
period 29% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance N/A Survey results are not available for this reporting period 21% 13% 29% 27% 42%		38%	
Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance N/A Survey results are not available for this reporting period 21% 13% 29% 27% 42%	N/A		
survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance N/A Survey results are not available for this reporting period 21% 13% 29% 42%		29%	
period 21% 13% 29% 27% 42%		27%	survey. Use these rates with caution, as the number of surveys may be too low to reliably
13% 29% 27% 42%	N/A		
29% 27% 42%		21%	
27% 42%		13%	
42%		29%	
		27%	
33%		42%	
		33%	

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